

Terms and Conditions of Rentals

Contract is subject to the terms and conditions of the rental agreement, detailed terms and conditions of Lion Car Rentals available/displayed at the time of signing the contract. Lion Car Rentals is hereby worded as LCR

1. General conditions:

- 1.1 Vehicles of LCR are free of smoking, pets and animals.
- 1.2 Vehicles should never be used for any illegal activity nor any other purpose other than vehicle designed or meant to use.
- 1.3 Driver should be over 25 years of age and possess unrestricted current driving license held for at least 12 months unless authorized by LCR.
- 1.4 Customer should present the bank/credit card with another identification document. Foreigners should present passport, international and local driving licenses.
- 1.5 Customer must inform the current residential address and contact details at the time of renting and if changed during the rental period.
- 1.6 Vehicle must be driven only by the customer or additional drivers of whom information is provided.
- 1.7 Customer and additional driver should be contactable at any time during the rental period.
- 1.8 If allowed No. of Km. is exceeded additional No. of Km. will be charged at the rate stated in this agreement.

2. Damages Insurance Maintains

- 2.1 Any damage to the vehicle or to another party/property while the vehicle is under customer custody is the responsibility of the customer and reported to LCR.
- 2.2 In case of an accident, customer/additional driver must contact LCR and following instructions provided further inform all necessary details to LCR and local police (if required by law). Driver must collect other party details such as Name, Driver License details Contact Number of the other party etc. Driver must follow the instructions given by the LCR. Vehicle must not be driven after such an event. If these terms are not met customer is fully liable to the damages caused to the vehicle and third party.
- 2.3 Standard cover will not cover overhead or under body damaged to the vehicle.
- 2.4 If the rental and standard cover payment is not made in advance at the time of an accident the insurance may not cover the damages and the customer is liable for full damage.
- 2.5 Damage Liability fee is \$5000.00 and therefore, in case of an accident, customer must pay it. But, this amount could be reduced to \$1000.00 by purchasing Damage Liability reduction at the rate stated. If any accident occurs during the rental period, Damage Liability amount should be paid to the LCR irrespective of the person at fault in the accident. If there is no standard cover claim, that amount will be refunded after deducting actual expenses incurred. Further vehicle rental will accrue until insurance excess is fully paid.
- 2.6 Any disputes relating to damages to the vehicle must be referred to vehicle condition report.
- 2.7 Any defects of the vehicle must be notified to LCR immediately.
- 2.8 It is the customer's responsibility to check and maintain manufacture required water and engine oil level in the vehicle at all times and significant shortages should be reported to the office. Handling vehicle negligently is renter's responsibility. Further customer should not handle any repairs without LCR prior consent.
- 2.9 All the vehicles must be returned to the office for an inspection at least every 28 days.
- 2.10 Vehicle must be returned on time when it is due for service. Any damage caused due to not serving on time is customer's responsibility

3. Return and payments

- 3.1 Vehicle rental period goes by 24 hours days and delays in returns will attract additional charges.
- 3.2 Vehicle must be returned to the office in Somerton within business opening hours
- 3.3 If the vehicle returned or picked up outside business hours or to a different location there will be additional chargers applicable.
- 3.4 Vehicle must be returned in the same condition (including fuel level and cleanliness) as was at the time of renting (reasonable wear and tear is allowed) and at the time and on the date specified in the contract. If there is a delay in returning between more than one hour and less than three hours, half a day rate will be charged and beyond three hours one full day rate will be charged. If the fuel level is less than the level that was at the time of renting, LCR will charge the estimated cost of fuel and a refilling service charge of \$10.00. If the vehicle is not clean at the time of returning, a cleaning charge of \$15.00 will be charged.
- 3.5 Carrying pets inside the vehicle is prohibited. If LCR found evidence that the customers have carried pets in the vehicle, such as dog/cat fur, a penalty of **\$100** will be charged in lieu of the additional expenses to be incurred in the cleaning of the vehicle.
- 3.6 If customer intends to extend the rental period, he/she must contact LCR and obtain approval after making all due payments. If vehicle is not returned when it's due as agreement, action will be taken considering as a theft. Customer must pay for the period of unauthorized extension at the rate of twice the daily rated stated in this agreement. Period of unauthorized extension will not be covered by insurance. Vehicle recovery action will be launched.
- 3.7 Customer will have to pay all expenses (\$500.00 per visit + \$1.00 X No. of Km between customer's residence/vehicle location and office of LCR) if the customer or additional driver is not contactable or not return the vehicle after the expiry of rental period.
- 3.8 If customer defaults the rental and other due payments, LCR reserved the rights to inform credit rating agency and other relevant authorities. In addition, action will be taken to recover through debt collectors and legal action. Customer must pay all expenses incurred and 15% of the default amount as administrative expenses in addition to the defaulted amount.
- 3.9 Payments must be done on time in advance. All the payments must be paid in advance any delays will attract \$10.00 late payment fee for a week on long term contracts and \$5.00 daily fee for short term contracts.
- 3.10 Customer or additional driver is fully responsible for any fines and toll-way charges. Although LCR respect the privacy of customers, information will be surrendered if legal authorities requested.
- 3.11 Any fines, tickets, toll way or any nominators relating to vehicle usage will attract \$5 or \$15 for statutory declaration processing fee payable by the customer.
- 3.12 Customer is responsible for and by entering into the agreement you authorize the LCR to debit your bank card/deposit (and you will pay on demand any balance) with the following charges;
 - (a) All charges specified in the Contract.
 - (b) All charges claimed from the Company in respect of toll way charges, parking or any other traffic violations incurred during the period of hire or until such later time as the vehicle is returned to the Company. Also there will be an admin fee of \$5/- for each of above event including any nominations. Further #15/- will attract for Statutory Declaration Nominations.
 - (c) All loss or damage to the motor vehicle (including loss of use), Third Party Damages, legal expenses, assessment fees, towing and recovery, storage and company service charges.

- 4 Any disputes relating to contract matter referred to the original contract and agreement.
- 5 In an event of early return LCR reserve the right to charge for the full period of contract. Long term contracts will be charged two weeks rental.
- 6 Please tick the box if you do not wish to receive periodic promotions via email or SMS.
- 7 By signing this agreement you acknowledge that you have received a copy of the complete terms and conditions have read and understood the contents thereof, and the terms condition in the rental agreement

Customer	Signature	Date
Additional Driver	Signature.....	Date.....
Additional Driver.....	Signature.....	Date.....
On behalf of Lion Car Rentals:	Signature.....	Date